Marley

Parts Service INSIGHT

Overview

SPX Cooling Technologies has the parts availability, service and performance quality to maintain cooling towers of any design or manufacturer.

Primary Benefits

- Excellent availability of parts with over half of the stocked parts (SKUs) available for same-day shipment
- Extensive rep network for one-stop, quick turnaround of Marley, Ceramic and Recold parts orders
- Quality Marley parts you can trust with less than nine times the warranty claim rate than the industry standard

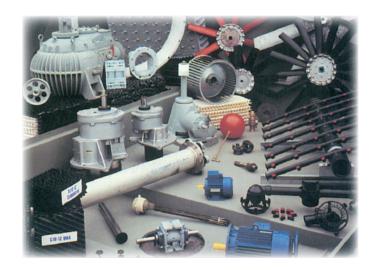
Benefit Detail

Excellent Availability:

- Over 2,000 SKU inventory in a dedicated distribution center
- · Most HVAC parts ship same day
- Quick shipments save customer downtime costs

Extensive Sales Rep Network:

- Extensive knowledgeable Marley Rep network to handle needs and provide direct parts match
- OEM of Marley, Ceramic and Recold parts
- Quick turnaround on quotes
- One stop shopping save on administrative costs with a single purchase order to SPX Cooling Technologies to cover all cooling tower parts needs





	2009	2008
SKUs Stocked	2,164	1,484
Inventory Value	\$6.2 million	\$4.8 million
Same Day Shipping	51%	36%

Marley Sales Rep Offices		
North America	Count	
West	15	
Midwest	7	
Central	18	
Gulf Coast	12	
Northeast	7	
Mid-Atlantic	10	
Southeast	18	
Latin America	19	
total	106	

Parts Service INSIGHT

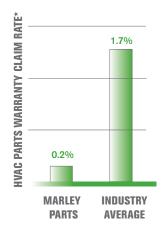
Benefit Detail

Marley Quality and Performance:

- Less than half the industry claim rate on warranty
- Significant failures typically occur between 12-15 years resulting in lower life cycle costs
- Using OEM parts ensures that certifications like FM approval are maintained
- Modernized components available to improve efficiency or installation time

Features

- Rigorous life cycle testing at dedicated research facilities
- Audit process in place to ensure accurate shipments
- Detailed packing and crating measures taken to safeguard components during shipment
- Full one-year warranty on all components
- Full Parts Portfolio including:
 - Mechanicals: gearboxes, fans, driveshafts, couplings, motors, belt drive systems
 - Fill: splash fill and film fill for counterflow and crossflow applications
 - Distribution System: piping, nozzles, valves
 - Structural: casing panels, basins, fan cylinders
 - Controls: VFDs, basin heaters, vibration switches, oil level switches
 - Misc. Components: louvers, eliminators



* source: Warranty Week from SEC data

Options

- Red Tag parts order expediting available
- Consolidation of multiple orders into one shipment
- Direct vendor shipments
- Custom engineering solutions and/or tower upgrades available

Application Range

- All Marley, Ceramic, Recold and legacy product lines
- Other manufacturer cooling tower retrofits also available



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